

## NACE - INSTRUCTIONS



### Step 1: Contact us

Call (+44) 020 806 88176 or send an email to [support.uk@igenomix.com](mailto:support.uk@igenomix.com)

- Get more information about the NACE test
- Request your test
- Request a pick up



### Step 2: Receipt of the Kit

Check our NACE Kit and make sure that it includes the following:

- STRECK Tube (check expiration date)
  - Rigid plastic blister (secondary container)
  - Courier return envelope
  - Test Requisition Form and Consent Form
- Documentation can also be downloaded from:  
<https://igenomix.co.uk/send-a-sample>



### Step 3: Sample collection

#### Important guidance:

- Blood to be taken only from week 10 of pregnancy onwards.
- If applicable to the patient, please ensure that you inform us of any: 1) Bone marrow transplant, 2) Blood transfusion (<60 days), 3) Cancer and/or 4) if the patient is taking a low molecular weight heparin treatment, 5) Presence of vanishing twin
- **The following cases may lead to sample rejection:**
  - Samples not accompanied by their documentation (Test Requisition Form and Informed Consent)
  - Sample documentation (Test Requisition Form and Informed Consent) has not been completed correctly
  - Mandatory fields in sample documentation, identified on the forms with an asterisk (\*), have not been completed
  - Missing patient and/or clinician signature on the Test Requisition and Informed Consent

#### Blood draw:

- STRECK Tube: Collect between 7ml (minimum) and 10 ml (maximum) of maternal blood. Samples with volumes outside the requested range may be rejected. Blood should be taken using the NACE kit provided by Igenomix, otherwise it will not be processed.
- After blood draw, immediately mix the contents by inverting gently from 8 to 10 times.

#### After blood draw:

- Once the sample has been taken, do not freeze the tube.
- Label the tube with two unique identifiers (one of the following options):
  - Patient initials/full name and Date of Birth, or;
  - Patient initials/full name and Unique Patient ID

#### Incorrectly labelled or unlabelled samples may be rejected.

- Put the tube inside the rigid plastic blister. Fold and place the Test Requisition & Consent Form and the sample inside the NACE Kit box. Documents must be correctly completed and signed. Put the Kit box inside the courier return envelope.
- Keep the sample inside the fridge at 4°C (do not freeze) if the sample cannot be collected immediately.

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### Step 4: Logistics

- Send the Kit at room temperature or refrigerated (do not freeze the tubes).
- We strongly recommend that, where possible, samples are returned in the Kit provided by Igenomix. The sample tube must be packaged within the plastic blister and a solid box before placing inside the courier return envelope.
- We recommend including a cold gelpack inside the Kit if outside temperatures exceed 35°C. Take care to avoid freezing the sample when adding the gelpack. For further details, please contact our Customer Support team.



### Step 5: Sample pick up

To ensure sample integrity and avoid the possibility of test failure, please adhere to the following rules for blood draw and sample collection:

- Draw blood on **Sunday to Wednesday** and **Thursday morning** only
- Courier collection for NACE is available from **Monday-Thursday** only
- Domestic same-day collection is available for requests made prior to 13:30
- The courier must be booked by emailing [support.uk@igenomix.com](mailto:support.uk@igenomix.com) or calling (+44) 020 806 88176, up to 5 days in advance, on the day of draw or the following day at the latest. **Samples will not be collected longer than a day after blood draw.**
- Once you have received the waybill (courier) documents:
  - Affix the package waybill (with three barcodes) to the provided courier return envelope
  - Ensure that a 'UN3373' sign is uncovered and visible on the courier return envelope
- Remember to include the completed Test Requisition & Consent Form in the package.
- When the courier arrives, check that the package is sealed and hand the package and the additional waybill (with one barcode) to the courier
- Holidays may cause service disruptions. In the event of any disruption, Igenomix will notify you of any changes that apply to collections.



### Step 6: Test results

The clinician that has requested the test will receive the results within **10 working days** of sample reception at Igenomix.



## Additional information

For any questions or concerns and to request sample collection

 (+44) 020 806 88176

 [support.uk@igenomix.com](mailto:support.uk@igenomix.com)