

CGT INSTRUCTIONS

**Step 1:**
Contact us

Call (+44) 020 8068 8176 or send an email to support.uk@igenomix.com to request more information, kits or a collection.

**Step 2:**
Receipt of the Kit**Check that your CGT Kit includes the following:**

- EDTA Tube 3ml (**check expiration date**)
- Rigid plastic blister (secondary container)
- Courier return envelope

You will also need (not provided):

Test Requisition and Consent form **can be downloaded from:**
<https://igenomix.co.uk/send-a-sample>

**Step 3:**
Sample collection**IMPORTANT GUIDANCE**

If applicable to the patient, please ensure that you inform us of any: 1) Bone marrow transplant, 2) Blood transfusion (<60 days) and/or 3) Congenital or acquired chimerism.

Fasting is not required.

Missing or incomplete documentation may lead to sample rejection. Ensure that:

- Samples are accompanied by their Test Requisition Form and Informed Consent
- Sample documentation has been completed correctly
- Mandatory fields in the sample documentation, identified with an asterisk (*), have been completed.
- Patient and clinician signatures are included.

Blood draw:

- EDTA Tube: Collect 3ml of peripheral blood.
- After blood draw, immediately mix the contents by gently inverting the tube for 8 to 10 times.

After blood draw:

- Label the tube with unique identifiers (one of the following options):
 - Patient initials/full name and Date of Birth, **or**;
 - Patient initials/full name and Unique Patient ID

Incorrectly labelled or unlabelled samples may be rejected.

Samples with volumes outside the requested range may be rejected.

ALWAYS keep the sample refrigerated (4-8°C) until shipment to Igenomix.

DO NOT freeze the sample.

Shipment preparation:

- Insert the EDTA tube containing the blood sample into the rigid plastic blister (secondary container).
- Fold and place the Test Requisition & Consent Form and the sample inside the CGT Kit box. Documents must be completed and signed.
- Put the Kit box inside the courier return envelope.

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Step 4: Logistics

- Send the sample at room temperature (**do not freeze** the tube).
- We strongly recommend that, where possible, samples are returned in the Kit provided by Igenomix. The sample tube must be packaged within the plastic blister and a solid box before placing inside the courier return envelope.
- We recommend including a cold gelpack inside the Kit if outside temperatures exceed 35°C. Take care to avoid freezing the sample when adding the gelpack. For further details, please contact our Customer Support team.



Step 5: Sample pick up

Requesting a collection

To ensure sample integrity is not compromised and avoid the possibility of test failure, please adhere to the following protocol for blood draw and sample collection:

- Domestic same-day collection is available for requests made prior to 13:30, Monday to Thursday.
- Arrange the courier by emailing support.uk@igenomix.com up to 5 days in advance or on the day of draw.
- To reduce the risk of degradation, we recommend that you ship samples as soon as possible.

Waybill documents

You will receive the waybill documents by email. There are two of these documents:

- The package waybill document has three barcodes and should be affixed inside the dedicated sleeve on the provided courier return envelope.
- The courier waybill document has one barcode and should be handed to the courier when they arrive.
- Ensure that the 'UN3373' sign is uncovered and visible on the courier return envelope.



Step 6: Test results

The clinician that has requested the test will receive the results within 25 working days from sample reception at Igenomix.



Additional information

For any questions or concerns and to request sample collection:

 (+44) 020 806 88176

 support.uk@igenomix.com